



CITY OF  
**HUNTINGTON BEACH**



END OF YEAR **ACCOMPLISHMENTS** | **2015-2016**

# HUNTINGTON BEACH

Pacific City with  
Paséa Hotel and Spa



Senior Center in  
Central Park

## WELCOME

Dear Community:

I am pleased to present to you the City of Huntington Beach Annual Report for Fiscal Year 2015-16. The report showcases yearly highlights from each of our 14 departments. The Annual Report gives us an opportunity to review our goals to ensure we continue to provide the best customer service to our residents, businesses, and visitors of Huntington Beach.

Among the many accomplishments this year, the City also welcomed a few new “grand” openings. New to the City was the much anticipated opening of Pacific City – a collection of eclectic boutiques, restaurants and stores, as well as the new, four-star Paséa Hotel and Spa. The 31-acre development along Pacific Coast Highway provides a unique place for our residents and visitors to eat, shop, and visit while enjoying the view of the Pacific Ocean.

Another long-awaited opening was the Senior Center in Central Park. More than 10 years in the making, the new, \$21.5 million, 37,563-square-foot center serves Huntington Beach seniors and others from the surrounding community. The Center is something we can all be proud of for years to come.

As a reminder, the following City Council goals, as updated in the 2016 Strategic Planning Session, assist the City in paving the way for continued success:

- Improve quality of life
- Enhance and maintain infrastructure
- Strengthen economic and financial sustainability
- Enhance and maintain public safety
- Enhance and maintain City service delivery

In closing, I would like to thank our dedicated staff for their commitment to making “Surf City, USA” a beautiful place to work, live, conduct business, and visit. The economic outlook remains positive and with continued fiscal conservancy, community involvement, and effective partnerships, Huntington Beach will remain a community for which we all have great pride. On behalf of the City Council and all City employees, we look forward to a new year of serving you.

Respectfully,



**Fred A. Wilson**  
City Manager



**Fred A. Wilson**  
City Manager

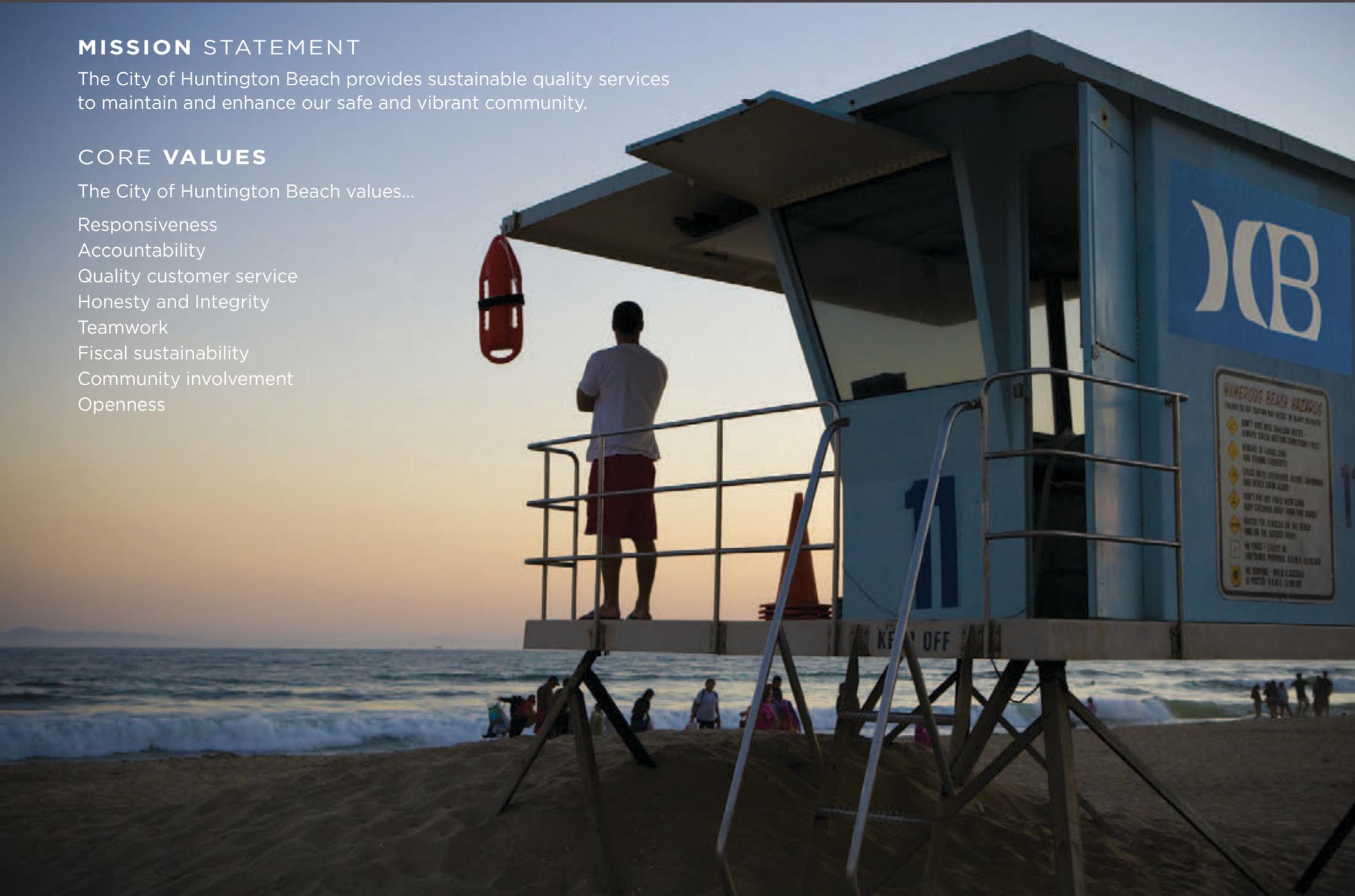
## MISSION STATEMENT

The City of Huntington Beach provides sustainable quality services to maintain and enhance our safe and vibrant community.

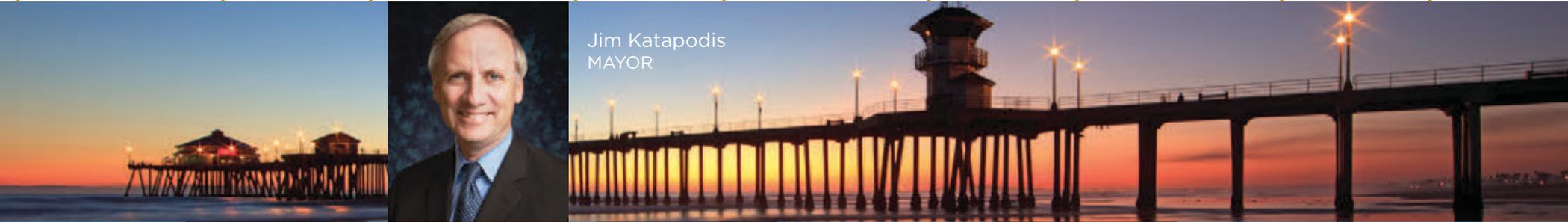
## CORE VALUES

The City of Huntington Beach values...

- Responsiveness
- Accountability
- Quality customer service
- Honesty and Integrity
- Teamwork
- Fiscal sustainability
- Community involvement
- Openness



MAYOR AND CITY COUNCIL



Jim Katapodis  
MAYOR



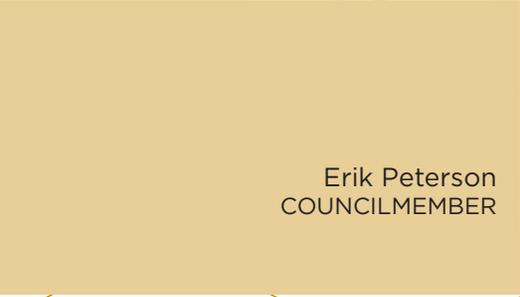
Dave Sullivan  
MAYOR PRO TEM



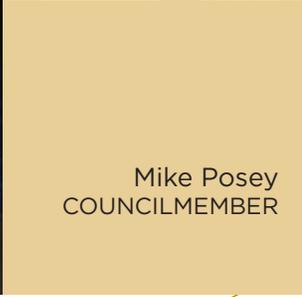
Barbara Delgleize  
COUNCILMEMBER



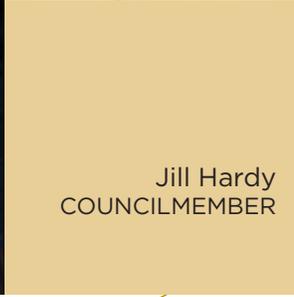
Billy O'Connell  
COUNCILMEMBER



Erik Peterson  
COUNCILMEMBER



Mike Posey  
COUNCILMEMBER



Jill Hardy  
COUNCILMEMBER





**Fred A. Wilson**  
City Manager

The City Manager's office provides professional leadership in the management of the City, is responsible for the coordination of all municipal programs, and the executive supervision of all City departments. Working in a collaborative environment with a team-based approach, the City Manager implements the vision of the City Council. The City Manager's Office is comprised of four divisions: Administration, Public Information, Energy and Sustainability, and the Office of Business Development.

**SELECT ACHIEVEMENTS INCLUDE:**

**Administration:**

- Presented findings to City Council on the Broadband Strategic Plan which will enable the City to capitalize on the acquisition of streetlights from SCE to deploy wireless and broadband technology throughout the City
- Worked collaboratively with the City Attorney, Police Department, Fire Department, and Community Development to present an overview of Group Homes and Care Facilities in Residential Districts
- Successfully petitioned the South Coast Air Quality Management District to keep 60 percent of the AES mitigation funds within a 10-mile radius of the Huntington Beach AES Plant
- Worked with State and Federal lobbyists to identify legislation and possible funding for projects and programs that benefit the City
- Joined the Concerned Coastal Communities Coalition advocating for issues of common interest to coastal communities in Orange County

**Public Information:**

- Worked with the City's Information Services Department to revamp and refresh the City's website
- Managed and administered operations of public information for HBTv-3, the city's government access channel. Assisted in creating new shows including "Buy in HB," "Made in HB," new senior program "Forever Young," and the Junior Lifeguards documentary
- Planned and supported a number of special events including US Open of Surfing, 112th Annual 4th of July Parade, 9/11 Memorial Dedication Ceremony, 9th Annual Blessing of the Waves, opening of the new Senior Center in Central Park, and the inaugural Huntington Beach Air Show
- Managed and generated interest in the City's official social media sites including Facebook, Instagram, Twitter, and Nextdoor
- Wrote and provided timely information to local media, distributed media alerts, produced the bi-weekly City Manager Report, conducted on-going media relations and relationship building with reporters, and updated website content



**Sustainability:**

- Finalized the acquisition of 11,045 streetlights from Southern California Edison
- Received the first loan from the California Lending for Energy and Environmental Needs Center to finance the Streetlight Acquisition and Retrofit Project
- Received a one percent, \$3 million loan from the California Energy Commission to finance the retrofit of 11,045 streetlights to LED technology
- Received \$20,000 from the California Air Resources Board to fund a Sustainable Business Certification Program in the Oak View Neighborhood - Certified 10 disadvantaged businesses within the area
- Received funding from Southern California Edison, Southern California Gas Company, and Rainbow Disposal to fund the Citywide Sustainable Business Certification program - Certified three businesses
- Partnered with the University of California Irvine, the National Renewable Energy Laboratory on the California Energy Commission's EPIC Challenge - receiving a total of \$1.9 million in funding to create a model advanced energy community. One of four cities in the state to receive this award
- Joined the Better Communities Alliance - a partnership with the Department of Energy and 59 other partners and affiliates throughout the United States.
- Became the first Recycling Market Development Zone in Orange County with three businesses helped since its inception in March 2016

## OFFICE OF BUSINESS DEVELOPMENT

The Office of Business Development administers the economic development, real estate, film permits, housing and Successor Agency functions for the City. The Office focuses on business retention, attraction, and expansion for our community, consistent with the City Council's strategic goal to "strengthen economic and financial sustainability." The Office also manages the City's

centralized real estate functions, including leases for concessions on City-owned property, right-of-way acquisitions, and relocation; administers the federally-funded Community Development Block Grant (CDBG) and the HOME Investment Partnership Programs; administers affordable rental and inclusionary housing programs; and other related projects.

### SELECT ACHIEVEMENTS INCLUDE:

- Purchased, sold and assisted in the rehabilitation of the Huntington Harbour Fuel Docks by PilotThomas Fuels
- Unveiling of the new Office of Business Development website highlighting incentive programs and services for businesses
- Partnered with Visit Huntington Beach to incorporate the City's July 4th and US Open Weekend shuttles into their existing Surf City Summer Shuttle program
- Expanded partnership with SCORE to co-sponsor local monthly workshops for small businesses in Huntington Beach
- Published a multi-page OC Business Journal advertorial promoting business development in Huntington Beach
- Attended International Conference of Shopping Centers (ICSC) to encourage new businesses to open in Huntington Beach
- Co-sponsored and participated in the HB Chamber's Annual "Open for Business Expo" at City Hall
- Business Advocate Services provided to: Shea Industrial, Restaurant Depot, Farchee RV, Travis Mathew, Huntington Beach Hospital, The Strand, Legends, Pacific City/DJM, Paséa Hotel & Spa, Waterfront Hilton Beach Resort, Car Pros Kia, Norm Reeves Honda, C&D Aerospace, Summerset Barbeques, Four Sons Brewing, RIIP Brewing, and Naugles
- Finalized the implementation of the Long Range Property Management Plan, including the disposition of eight parcels, which allows for former redevelopment loans to be repaid to the City

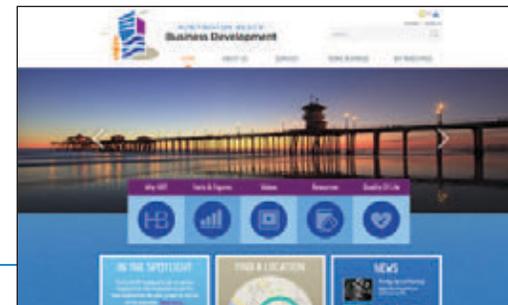


## HUNTINGTON BEACH Business Development



Pacific City  
Ribbon Cutting  
Ceremony

Business  
Development  
New Website



## SELECT ACHIEVEMENTS INCLUDE:

- Successfully facilitated the purchase of a proposed residential project site on Beach Boulevard in order to develop an expansion of a Huntington Beach auto dealer and, at the same time, ensuring a second auto dealer remained in the City
- Provided incentive for a Subaru dealership to locate within Huntington Beach
- Coordinated two successful Oak View neighborhood meetings (one for property owners and one for all residents) where staff presented programs to enhance the area
- Purchased four Encyclopedia Lots in Central Park
- Implemented FilmApp, an online film permitting process, for the City to streamline film permitting and incentivize production
- Issued 127 film permits, an increase of approximately 22 percent over the prior year and doubling the film production revenue generated for the City
- Implemented further enhancements to the computer based real estate module (REM) to including tracking all maintenance of City owned concessions; also included pipeline, cell tower and parking in-lieu agreements
- Acquired the Navy right-of-way easement for future use of bicycle/walking trails
- Began the planning process for a new 44-space parking lot at 1st and Atlanta
- Began the conceptual process for a new, 64-space on-street parking area on Delaware Street, west of Atlanta Avenue
- Finalized negotiations with Ruby's Diner for tenant improvements and increased rent
- Worked with Visit Huntington Beach and MERJE in the development of a comprehensive wayfinding strategy
- Successful completion with positive results of comprehensive audit by the Office of the Inspector General for Regulatory Compliance of the CDBG Program and HUD Audit of the HOME Investment Partnership Program
- Provided 12 Fair Housing Walk-In Counseling Clinics at City Hall
- Implemented a Tenant Based Rental Assistance Program through Interval House which has housed 15 households and exceeded original goal of nine households, including many homeless clients
- Facilitated Affordable Housing Agreement with Olson Company for the development of Monarch Walk (Newland Street)
- Approved ownership opportunities to 14 households and assisted with 23 refinances in the Inclusionary Program



Filming of Rosewood at City Hall

## CITY ATTORNEY



**Michael Gates**  
City Attorney  
ELECTED 2014

The Office of the City Attorney successfully advises and defends a diverse client base, including: City Council, City Officers, employees and fourteen departments. Our experienced staff is committed to providing the finest municipal legal representation possible in all lawsuits and administrative matters. Additionally, we remain unwavering in our efforts to tirelessly prosecute, in the name of the People, all violations of the City Charter, Municipal Code, and now misdemeanors within the Penal Code.

The City Attorney's Office is extremely proud to offer unsurpassed customer service and a new level of responsiveness to other Departments and to the public. The City Attorney's Office has worked diligently to reduce average turnaround times

for providing research and legal opinions to other City Departments from three months to now two and a half weeks (average).

The City Attorney's Office has also embarked on a new program to prosecute local misdemeanor crimes. This involves securing an agreement with the Orange County District Attorney for the authority to prosecute, and recruiting a full-time Deputy Community Prosecutor to join the City Attorneys staff.

Overall, the legal department at the City Attorney's Office has saved or found the City million's of dollars through legal work alone.

### BY THE NUMBERS

- Successfully resolved, through dismissals or verdicts, over a dozen lawsuits;
- Resolved/Settled the nearly decade-old, Senior Center litigation, Parks Legal Defense Fund v. City of Huntington Beach, saving taxpayers hundreds of thousands of dollars and allowing the Senior Center to be completed and open to the public;
- Provided legal research, leadership, creative solutions, sound legal advice, and support necessary to resolve the Huntington Harbor Fuel Dock crisis/impasse. The office spent hours in negotiations with the State Lands and other parties to negotiate a deal beneficial to the City.
- Executed a Memorandum of Understanding with the Orange County District Attorney regarding the conditions and terms to allow the City Attorney to prosecute misdemeanors;
- Worked with the Mayor and City Council to create a Deputy Community Prosecutor position in the City Attorney's Office - to increase public safety and support the efforts of law enforcement;
- Met with the District Attorneys and the Chief Justice at West Court to discuss implementation of the Community Prosecutor program in Huntington Beach and discuss future process of working at/with West Court on criminal prosecutions;
- Prevailed on the City's Writ of Supersedeas in the Kennedy Commission v. City of Huntington Beach case. While the main Appeal remains outstanding, this Writ was filed in response to the Superior Court's April ruling that the lawsuit was not "stayed" during the pendency of the Appeal;
- Saved taxpayers approximately \$175,000 in cut costs for outside legal services
- Negotiated and Secured an agreement with the County Auditor Controller to allow unpaid City fines and fees to be placed upon tax rolls for collection, providing the City an opportunity to recover over \$300,000;
- Resolved dozens of personal injury cases for well-below the cost or plaintiffs' demands to settle, saving the taxpayers over \$1,000,000. For instance, the case known as Lorz v. City of Huntington Beach, settled for a modest amount of \$10,000, rather than the \$150,000 plaintiff sought;
- Provided consistent, firm enforcement of all City Ordinances, which requires many times obtaining Court orders for enforcement;
- Prosecuted over 122 Municipal Code Violations;
- Responded to over 1,000 Public Records requests;
- Responded to over 850 Requests for Legal Services from City Departments;

The City Clerk plays a vital role in preserving democracy by complying with all federal, state and local regulations and promoting public participation in local government. Members of the City Clerk's Office continue to accurately prepare and publish City Council agendas, minutes, and public notices according to Brown Act and California state government code guidelines to ensure that the City's decision-making process is transparent to the public.

As Elections Official, the City Clerk rendered services to consolidate with the Orange County Board of Supervisors the November 8, 2016, General Municipal Election, assisted 13 candidates seeking election to the City Council, City Clerk, and City Treasurer positions. Additionally, the City Clerk served as local Filing Official for all designated conflict of interest code filers and Fair Political Practices Commission (FPPC) campaign recipient committees.

As custodian of records, the City Clerk continues to safeguard vital, historic and permanent records of the City that are physically stored in protective custody in a climate-controlled, fire-protective vault, and carefully scanned and indexed into a customized electronic database management system that is publicly accessible from the City's website.

The City Clerk continues to contract with Quality Code Publishing (QCP) to host a web-based Municipal/Zoning Code that is accessible by staff and members of the public. The online code operates through a robust full-text search engine that includes search capabilities through Google,

statutory reference links to California states codes, and a feature called Code Alert - Online Ordinance Tracking Service that notifies users when a particular section of the code has been amended, added, or repealed.

The City Clerk's Office continues to maintain a favorable reputation for exceptional customer service by assisting people across the County to apply for or renew a United States passport. This service not only provides convenience to local residents, but also serves as a valuable resource to raise and deposit dollars into the City's General Fund.



**Robin Estanislau**  
City Clerk  
APPOINTED, JUNE 2016

### BY THE NUMBERS

- Codified 34 City Council Ordinances
- Administered 254 Statement of Economic Interests - Form 700 forms filed electronically by elected officials and those designated by resolution
- Administered FPPC Campaign Disclosure Statements electronically submitted by 20 active committees
- Processed 5,613 passport applications and produced 5,153 photos (\$140,325.00, and \$51,530.00 respectively in general fund dollars)
- Scanned, indexed and quality-controlled approximately 26,341 pages into the Public Records Search portal making it easy for Council, staff and the public to retrieve information
- City Clerk cabinets (Contracts, Deeds, Historic Photos, Minutes, Other (Records), Resolutions and Ordinances) received approximately 154,583 single webpage hits in the Public Record Search portal
- Assisted ten candidates for City Council, two candidates for City Clerk, and one candidate for City Treasurer in the November 8, 2016 General Municipal Election

## CITY TREASURER

The City Treasurer is an elected official who serves a four-year term. Per the City Charter, the City Treasurer is responsible to the electorate for overseeing the receipt, collection, disbursement, custody and safekeeping of all City funds.

Through prudent fiscal investment management, the City Treasurer ensures the City's cash liquidity needs are met and principal is preserved. The City Treasurer is accountable for the investment management of all City funds. Investments are consistently reviewed for compliance with the City's approved Investment Policy and governmental regulations. The City Treasurer presents a reporting of the City's investments at the City Council meetings on a quarterly basis. Such monthly and quarterly investment reports along with the City's Investment Policy may be found on the City's website:

[http://www.huntingtonbeachca.gov/government/elected\\_officials/city\\_treasurer/investments/](http://www.huntingtonbeachca.gov/government/elected_officials/city_treasurer/investments/)

### SELECT ACHIEVEMENTS INCLUDE:

- Maintained the City's approximately \$200 million investment portfolio while continuing to meet core Investment Policy objectives of safety, liquidity, and obtaining a market yield through budgetary and market cycles
- Generated approximately \$2.3 million in earnings from the City's investment portfolio for FY15/16. Earnings increased by 16% over prior Fiscal Year
- Provided monthly and quarterly investment reports of City funds, as well as funds of the Joint Powers Authorities
- As a member of the Deferred Compensation Committee and a board member of the Supplemental Retirement Trust, oversaw investment management activities of such funds
- Completed the Huntington Beach Police Department's Citizens Police Academy
- Attended the annual California Municipal Treasurers Association (CMTA), Government Investment Officers Association (GIOA) and Bond Buyer conferences. Participated in CMTA/CDIAC Advanced Investment Workshop
- Maintained and updated Investment Policies for the City and Joint Powers Authorities
- Maintained Investment Advisory Board and presented such annual report to City Council
- Participated in Citywide annual strategic planning session
- Participated as a City host for the Robert Mayer Leadership Academy
- Acted as elected Secretary of the Board of California Municipal Treasurers Association, serving a two-year term



**Alisa Cutchen**  
City Treasurer  
APPOINTED 2011 /  
ELECTED 2012



## COMMUNITY DEVELOPMENT DEPARTMENT

Community Development is responsible for administering land use and development in the City. The department processes zoning applications for various development projects, reviews construction drawings for consistency with State Laws, issues building permits, and follows-through with building inspections. Planning implements California State law for the development and maintenance of a comprehensive General Plan and corresponding Zoning Code. There is also a Code Enforcement section responding to zoning and municipal code complaints. Additionally, Building performs professional plan checks and inspections for building, mechanical, plumbing, and electrical permits. Community Development efficiently delivers a variety of services to the Huntington Beach community.



Hilton Tower  
Opening Summer  
2017

### SELECT ACHIEVEMENTS INCLUDE:

- Processed Local Coastal Program Amendment to incorporate various zoning text amendments into the City's certified Local Coastal Program
- Continued processing the Sunset Beach Specific Plan through Coastal Commission to obtain certification
- As part of the ongoing General Plan Update process, drafts of the Coastal Resiliency Program and Greenhouse Gas Reduction Program were completed
- Zoning entitlements approved: Newland St. Townhomes; Miguel's Jr. Restaurant; Sonic Burger; live entertainment at Old Crow Smokehouse, The Bungalow, Ola Mexican Kitchen, and No Ka Oi; Anytime Fitness; Sunset Beach Mixed Use; beer and wine at Blast 825 Pizza, Longboard's, Coach's Grille, Pie Nation, Capone's, Tabu Shabu, Board and Brew, Marriott Springhill Suites, Umi Ramen, and Pizza Press; Worthy Park Reconfiguration; Public Art at Pacific City and Beach Medical Pavilion; Beach Playground; Replacement of Water Well No. 1; and Main St. Commercial
- Completed building, mechanical, electrical, and plumbing plan checks and began building inspections for several major projects including: Pacific City residential, Paséa Hotel, Monogram Apartments, and the Waterfront Hilton Expansion
- Completed inspections and final approvals for HB Lofts, Elan Apartments, the Senior Center in the Park, and Pacific City Commercial including 40 tenant improvements

### BY THE NUMBERS

- Processed approximately 151 entitlements to meet state-mandated Streamlining Act
- Conducted 1,443 first plan checks for zoning compliance
- Reviewed and approved 10,200 permits with a construction valuation of nearly \$270 million
- Performed more than 2,100 plumbing, mechanical, and electrical plan checks
- Performed more than 36,000 building, mechanical, plumbing, electrical, and certificate of occupancy inspections
- Successfully met AB 2188 plan check review for 700 residential photovoltaic solar projects
- Responded to over 2,775 code enforcement complaints and conducted over 8,300 field inspections, closed 17 illegal medical marijuana dispensaries, and coordinated efforts with other departments to address 32 nuisance properties
- Processed more than 115,000 questions/ requests by phone to the Department

# COMMUNITY SERVICES DEPARTMENT

The mission statement of the Community Services Department is to provide outstanding programs, services and facilities that enhance and enrich the lives of our residents and visitors. The Department provides a full spectrum of year-round and seasonal recreational, cultural, and human service programs. The department also actively interfaces with the community by participating on 21 boards, commissions, task forces, and local citizen groups.

## SELECT ACHIEVEMENTS INCLUDE:

### Administration Division:

- Generated \$275,000 in additional donations for the new Senior Center in Central Park from Huntington Beach Council on Aging, the Edinger Medical Group, and Orange Coast Memorial Medical Center
- Received more than \$140,000 in Clubhouse reservations, over \$327,000 in 4th of July sponsorships, admission, parade, merchandise and festival revenues, and almost \$550,000 in Specific Event fees and reimbursement revenues
- Processed nearly \$1.4 million in contractor payments for recreational programs, including tennis lessons, art classes, and instructional classes
- Sold over 1,800 annual beach parking passes totaling more than \$146,000
- Updated the Department website pages to provide the latest information for our residents and visitors



Senior Center in Central Park

### Beach Operations Division:

- Provided pre-event support and clean up for 30 major beach events
- Removed over four million pounds of refuse and installed covers on over 550 trash receptacles at city beach
- Replaced unsightly metal trash receptacles in Sunset Beach with 60 new plastic barrels and covers
- Completed a trial of 10 sensor parking meters in the downtown business district
- Replaced 14 broken concrete trash receptacles and provided enhanced day porter service on the pier
- Completed a new employee training and policy manual for parking camping employees
- Implemented a new Veteran's Parking Pass program
- Installed new spikes at two of the beach parking lot exits
- Installed new parking equipment and increased the number of cleanings at Main Promenade Parking Structure



Aquatics and Youth Basketball recreational programs

# COMMUNITY SERVICES DEPARTMENT

## Facilities, Development & Concessions Division:

- Processed more than 60 permits for Specific Events held at Pier Plaza, on the beach, downtown, or Huntington Central Park
- Collaborated with various city departments and public agencies on the permit processing for the city's first air show
- Completed construction of the new Senior Center in Central Park
- Prepared a draft adopt-a-park pilot program for implementation at Central, Bartlett and Irby Parks
- Completed plans and specifications and the bid process for the Worthy Park reconfiguration project
- Partnered with the Greater HB Interfaith Council and Restore HB on community projects at Central Park and Bartlett Park
- Completed and presented to City Council a Citywide Parks and Recreation Master Plan
- Completed trail improvements, new fencing, and parking lot refurbishing at Bartlett Park per the approved Master Plan



## Recreation, Human & Cultural Division:

- Received California Parks & Recreation Society Award of Excellence in Digital Marketing for the monthly "Rec Report" airing on HBTv, Channel 3
- Initiated contracts with various qualified surf schools to provide safe, affordable, high quality surf lessons
- Marketed recreation programs through the SANDS Community Services Guide and social media generating over 30,000 enrollments
- Enrolled more than 5,500 participants in year round swimming aquatics, including summer outdoor pools at Edison and Marina High Schools
- Received grants for \$10,000 from the National Endowment for the Arts and \$5,000 from the Lester Foundation Art Center exhibitions
- Presented 10th Annual Creative Visions exhibition, featuring art from more than 900 K-12 local students
- Opened the new Senior Center in Central Park, generating 4,400 class enrollments and 700 fitness center memberships in the first 60 days
- Volunteered over 54,000 hours in support of Senior Services programs valued at over \$1.5 million to the City
- Logged 32,000 senior transportation trips and delivered nearly 95,000 meals to frail, homebound seniors
- Served more than 50 single parents and their dependent children through Project Self Sufficiency

Senior Center in Central Park

Easter Egg Hunt



## FINANCE DEPARTMENT

The Finance Department, through its five divisions, is responsible for the management and oversight of the City's complex financial resources. The Finance Department accomplishes its mission through:

- Annual and ongoing budget development and monitoring;
- Purchasing and procurement expertise;
- Accounting and financial reporting;
- Payroll management, tax reporting and accounts payable;
- Cashiering, collections and accounts receivable; and,
- Utility billing and business licensing.

Some of this year's accomplishments include:

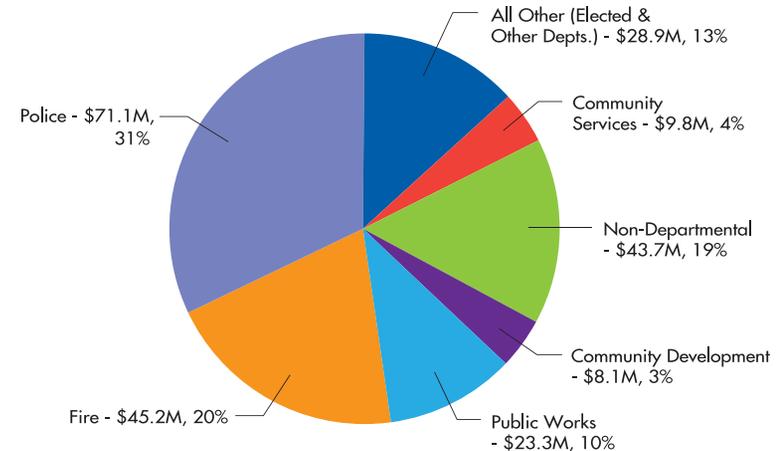
- Awarded Government Finance Officers Association's Excellence in Financial Reporting Award for the 29th consecutive year;
- Maintained the AAA credit rating from Fitch Ratings;
- Received Unmodified (Clean) audit opinion from independent auditors for the FY 2014/15 Comprehensive Annual Financial Report (CAFR); and,
- Awarded Government Finance Officers Association's Outstanding Achievement in Popular Annual Financial Reporting and Distinguished Budget Awards.

For the year ending September 30, 2015



For more information please visit our website at:  
[www.huntingtonbeachca.gov/government/departments/finance/](http://www.huntingtonbeachca.gov/government/departments/finance/)

FY 2015-16 General Fund Budget by Department



### BY THE NUMBERS

- Maintained strong General Fund reserves totaling \$64.8 million
- Continued the award-winning "25 to 10" and "16 to 10" Plans to eliminate unfunded liabilities for retiree medical and supplemental pension benefits in 10 years
- Processed 45,271 accounts payable invoices
- Processed 72,000 accounts receivable invoices
- Handled 525,000 transactions at the Finance Department front counter
- Provided billing services for 53,000 water, sewer, and trash/recycling accounts
- Issued more than 3,300 new business licenses
- Issued over 18,000 business license renewals

## FIRE DEPARTMENT

The Huntington Beach Fire Department (HBFD) is dedicated to providing the highest quality fire, marine safety and emergency medical services to the community. HBFD prides itself in giving innovative solutions to maintain the most cost effective, community oriented, customer care organization.

### SELECT ACHIEVEMENTS INCLUDE:

- Maintained a 99 percent customer satisfaction rating for emergency medical services
- Completed
  - draft of a comprehensive Standards of Cover evaluation to assess the overall distribution and effectiveness of Fire Department services to meet community risks
  - renovation of a 40-year-old fire station, including modernization of the facility to meet ADA and gender accommodations
- Implemented a three-city, State-approved Paramedicine Pilot Study using alternate medical facility destinations for the transport of qualified patients to urgent care centers instead of emergency departments
- Continued implementation of an Electronic Pre-Hospital Care (EPCR) reporting system that supports greater quality of patient care documentation
- Entered into corporate sponsorship agreements valued at more than \$750,000 with:
  - Toyota Motor Sales USA to replace all lifeguard vehicles
  - Hurley International for two lifeguard towers



Mayor Jim Katapodis swears in new Fire Chief David A. Segura



### BY THE NUMBERS:

- Provided
  - 19,500 medical, fire, hazardous materials, and other emergency responses
  - 10,000 emergency medical transports as part of a program generating more than \$6 million in revenue
- Performed
  - 11,400 inspections (permit, new construction, oil well, fire final, life safety, hazardous materials, etc.)
  - 2,400 development and fire protection/life safety plan checks, yielding more than \$1.3 million in general fund revenue
  - more than 185,000 Lifeguard preventative actions and conducted over 3,600 water rescues
- Conducted
  - a Junior Lifeguard Program with 925 participants
  - Fire Department Open House with approximately 800 attendees



## HUMAN RESOURCES DEPARTMENT

The Human Resources Department's primary role is to provide responsive, professional human resource management assistance to City departments and to attract, develop, and retain quality employees. The department is operationally comprised of five divisions: Administration, Benefits and Training, Employee Relations, Recruitment and Selection, and Risk Management.

### SELECT ACHIEVEMENTS INCLUDE:

- Administered the City's risk and employee safety programs
- Inspected City locations quarterly, identified deficiencies and assisted in coordinating the hazard correction
- Audited and inspected employee working procedures for adherence to safety rules, programs and Cal/OSHA requirements
- Managed the recruitment, testing and selection processes, including administration of the NEOGOV online recruitment system
- Planned and implemented City-wide training programs and courses offered through Surf City University
- Coordinated labor relations meetings, process follow-up items and handle contract interpretation issues
- Administered the City's health and retirement plans
- Implemented procedures to comply with the Affordable Care Act (ACA) reporting and documentation
- Administered the classification and compensation plan
- Oversaw labor and employee relations administration



### BY THE NUMBERS:

- Successfully recovered approximately \$111,000 in property damage claims
- Facilitated 70 recruitment examinations, filled 135 requisitions (regular, promotional, and PT/Temp), resulting in 268 hires/promotions; and processed over 15,300 online job applications
- Provided 83 training and professional development opportunities to employees through workshops, programs, and webinars
- Facilitated the application process which resulted in four graduates from the Cal State University Fullerton (CSUF) Leadership Development for Public Agencies Program
- Performed approximately 20 ergonomic evaluation and office ergonomic assessments

NEOGO<sup>TM</sup>



# INFORMATION SERVICES DEPARTMENT

The Information Services Department is a team of technology professionals acting in partnership with each city department and the community. Our staff is dedicated to actively leading, supporting, and advancing innovative and reliable solutions to guide the city in technical innovation. The department is responsible for the city's technological infrastructure, which

includes hardware, software, networks, communications, surveillance, and security systems, as well as project management and related services. The Information Services Department is comprised of a diverse group of analysts, technicians, project managers, and specialists targeting specific areas where technology can meet the business needs of the city.

## ACCOMPLISHMENTS:

- Upgraded case tracking application for City Attorney's Office
- Approval, contract execution, and initiation of Citywide Enterprise Land Management system replacement
- Completed internal classification and organization study
- Performed aerial photography of the City and updated Citywide GIS for 2016
- Developed the map-based Coyote Incident Reporting web application
- Replaced all booking station computer terminals in the Police Department jail
- Upgraded Library to new CENIC high-speed network services
- Implemented new Senior Center network, phones, and computer lab
- Replaced Point-to-Point wireless connection from City Hall to Oak View Police substation
- Upgraded Central Library network and public wireless
- Deployed Mobile Device Management solution for managing tablets and mobile devices Citywide
- Replaced Police Department Storage Area Network
- Redesigned and enhanced the City's public website
- Implemented Parking Access Revenue Control System for Beach Parking and Camping Parking structure
- Upgraded Library catalog software system
- Upgraded 800MHz handheld and mobile radios Citywide

## BY THE NUMBERS:

- Deployed 170 new mobile data computers and 35 tablets for police, fire, and inspectors vehicles
- Processed 4,162 Information Technology help desk trouble tickets for all departments
- Replaced 70 library public and staff computers
- Upgraded print services for 125 printers in the City
- Installed 125 radios in Police Department vehicles



## LIBRARY SERVICES DEPARTMENT

Huntington Beach Library and Cultural Center welcomes, empowers and enriches the community by providing innovative and traditional library services that inspire and encourage transformation and growth.

### ACCOMPLISHMENTS:

- Launched new library programming and educational opportunities for adults, including workshops on Mindfulness & Meditation, Book Clubs at branch locations, a Halloween Read-a-thon, nutrition classes at Oak View, self publishing, Fix It Clinics, homelessness awareness and food drive, gardening, and adult crafting.
- Oak View Branch Library designated as a “Green Business” under the Sustainable Business Certification Program (SBCP).
- Launched the Career Online High School (COHS), a groundbreaking program that allows adults to earn their high school diploma and a career certification online, under the guidance of the library’s trained literacy staff.
- Voted best story time by the readers of OC Parenting Magazine for 2016.
- Expanded storytimes at Central Library, now offering two storytimes everyday at 10 and 11 a.m. Tuesday – Saturday.
- Created year round online reading programs so children are inspired to keep reading throughout the year.
- Launched a successful series of Teen programs, including Fandom nights (Dr. Who, Pokemon, Marvel, etc.), SAT prep tests and a Cupcake Wars event.



- Expanded and enhanced the variety of programs for Children and Families, adding a successful Lego Club, Scratch Computing classes, a craft program at Banning Library and Family App time for Digital story time.
- Offered free math tutoring for upper grades throughout the year.
- Established a new Teen Nonfiction collection.
- Connected to the CalREN Network, to increase the overall Internet bandwidth and speed at all libraries, bringing 1 G into the Central Library.
- Expanded the library’s WiFi network, to improve wireless services at every location.
- Established a Seed Library, with over 900 seed packets checked out to the community.
- Participated in the Harwood Innovators Lab for Public Libraries, to learn proven methods for successful community engagement.

### BY THE NUMBERS:

- Circulated over 900,000 items, both in print and digital formats, in FY 2015/16
- More than 70,000 children attended story times in 2015/16
- Over 45,000 current cardholders
- More than 90% of all checkouts at Central Library are handled via self service kiosks
- Over 4,500 participants were “Reading for the Win!” over the summer in our Summer Reading and Learning programs
- Coordinated more than 2,500 events, meetings, programs, and cultural activities in the Library Theater and meeting rooms
- Over 57,000 volunteer hours given to the Library over the year

## POLICE DEPARTMENT

The Huntington Beach Police Department is responsible for providing law enforcement services within the City. The Department takes a community-oriented policing philosophy as it responds to calls for service from the residents, businesses and visitors of our community.

## POLICE

### ACCOMPLISHMENTS:

- Started a Spanish speaking Citizen's Academy to complement our existing Citizen's Academy program
- Continued education to prevent DUI related traffic collisions with our Know Your Limit, Choose Your Ride and Every 15 Minutes programs. Maintained strict DUI enforcement with daily patrols, saturation patrols and checkpoints
- Opened the Huntington Beach Police Department Canine Training Facility on the Boeing Campus
- Dedicated two officers to focus on helping the homeless population in Huntington Beach and networking with other agencies and non-governmental organizations for long-term solutions to homelessness



## PUBLIC WORKS DEPARTMENT

The Public Works Department delivers a wide range of services to the public as well as other City departments. The Department is responsible for the planning, construction, and maintenance of the City-owned infrastructure, including buildings, streets, parks, landscaping, flood control and utilities. Essential services such as water, sewer, drainage, and traffic control systems are operated and maintained 24 hours a day.

### ACCOMPLISHMENTS:

- Cleaned more than 1.9 million feet of sanitary sewer collection system mains
- Repaired 10 water main breaks, replaced 170 water service lines, replaced 90 water valves, rebuilt 200 fire hydrants, serviced 5,700 fire hydrants, replaced 75 fire hydrants, exercised 8,000 water control valves and ensured that 8,000 backflow prevention devices were tested
- Converted 3,000 water meters to Advanced Metering Infrastructure (remote read) units
- Replaced flood control pumps at the Indianapolis and Scenario Pump Stations with new units, each having a pumping capacity of 60,000 gallons per minute.
- Overhauled two Waukesha 3521 VHP engines scheduled for installation at the Slater Flood Control Pump Station
- Completed building assessments for 27 City facilities
- Completed Main Street Library ADA restroom project
- Completed Residential Zone 12 slurry seal and pavement project
- Continued to convert median island irrigation systems to a network controlled weather based system (Calsense), incorporating wireless controls and solar power whenever practical
- Began year one of the Central Park Landscape and Tree rehabilitation
- Installed drought-tolerant landscape at City Hall
- Completed Bluff Top II path and landscape improvements



- Successfully gained approval from OCTA to fund a summertime local shuttle connecting local neighborhoods and remote parking areas with the coastal area, Central Park and Bella Terra area of the City
- Coordinated El Nino preparation efforts with the Fire Department, including additional sandbag locations at Edison Community Center and Warner Fire Station
- Maintained Top 50 Fleet and Green Fleet status
- Maintained ASE Blue Seal Fleet Shop Certification



## PUBLIC WORKS DEPARTMENT

- Completed 4,547 vehicle/equipment service requests and 1,835 preventive maintenance services



- Completed the RFP process for services as part of the upcoming streetlight acquisition, retrofit and long-term maintenance of more than 11,000 streetlights
- Completed installation of nearly 11 miles of fiber optic cable along key arterial corridors as part of the traffic signal communications systems with extra capacity for potential other City uses. Installations include the first closed circuit TV cameras at three locations along Adams Avenue. Work effort also allowed for fiber communication installation between the new Senior Center and City Hall
- Implemented signal coordination plans on three major arterials (Adams, Goldenwest, Warner)
- Completed the conversion of 2,000 area lights at City facilities to LED lights. Installations included the lighting at signal controlled intersections, parking lots, City-owned streetlights and illuminated street name signs at signal controlled intersections



Celebrating National Public Works Week at Surf City Nights

- Coordinated major traffic control activities for more than four major events in the City including the Surf City 10, Marathon, 4th of July Parade and Fireworks, US Open of Surfing, and provided all traffic control for the weekly Surf City Nights
- Replaced electrical service to parking lot and area lights along the bluff top area from Goldenwest to Seapoint
- Constructed and dedicated the Central Park Median Project, a joint project with the Huntington Beach Women's Club.
- Installed a 16" waterline crossing the main Huntington Harbour Channel and dredged more than 1,000 cubic yards of City-owned channel, through collaboration with County of Orange's dredging project
- Participated in 15 events including: Coastal and Inner-Coastal Cleanup Day; Children's Water Festival, Earth Day Overlook Park Cleanup and OC Garden Friendly at Home Depot
- Diverted 251,631,940 gallons of urban runoff to OCSD
- Completed the construction of the Senior Center in Central Park



THE YEAR IN PHOTOGRAPHS



9/11 Memorial Dedication



Blessing of the Waves



Miss HB Rose Dedication



US Open of Surfing



HB Day at the OC Fair

2015-2016



## What they say about Surf City USA

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### **USA Today's**

10 Best Readers Choice Award for Best Beach  
in California (2015 & 2016)

#3 of 11 Best Beaches in California by  
**Conde Nast Traveler** (2016)

Named by **Expedia** as  
"One of the 55 Most Breathtakingly Beautiful  
Destinations in the World" (2016)

Best on the West Beach Bracket from  
**Coastal Living Magazine** (2016)

**TIME Magazine** 25 Most Instagrammed  
Summer Vacation Spots (2016)

Voted by readers of the  
**Orange County Register** (2016):

Best Dog Beach

Named #14 "Best Run City" in the US  
by **Wallet Hub** (2016)

## CITY HALL DIRECTORY

City Attorney . . . . .(714) 536-5555	Fire Department . . . . .(714) 536-5411
City Clerk . . . . .(714) 536-5227	Human Resources . . . . .(714) 536-5492
- Passports . . . . .(714) 536-1600	Information Services . . . . .(714) 536-5515
City Council . . . . .(714) 536-5553	Library Services . . . . .(714) 842-4481
City Manager . . . . .(714) 536-5202	Planning & Building . . . . .(714) 536-5271
Community Services . . . . .(714) 536-5486	- Code Enforcement . . . . .(714) 375-5155
- Beach Operations . . . . .(714) 536-5281	Police Department . . . . .(714) 960-8811
Business Development . . . . .(714) 536-5542	- Emergency . . . . .911
Finance Department . . . . .(714) 536-5630	Public Works . . . . .(714) 536-5431
- Business Licenses . . . . .(714) 536-5267	Overnight Graffiti Removal . . . .(714) 960-8861

Fred A. Wilson, CITY MANAGER



CITY OF **HUNTINGTON BEACH**

2000 Main Street, Huntington Beach, CA 92648

[www.huntingtonbeachca.gov](http://www.huntingtonbeachca.gov)